

First Interview with Smart Home device owners:

Before the interview begins, ask if they are comfortable being recorded, reminding them that this is for research only purposes.

First - Welcome the person to the interview, ask them their name, age, where they are from, their occupation.

Questions: These questions are meant to familiarize the participant to the topic

1. Do you have a home assistant? Which one?
2. What do you use it for? (if their answer is too short or doesn't explain enough) What other usages do you have in mind for it?
3. How easy was its setup?
4. Could you tell us what a home assistant is for you?
5. Why did you decide to buy a home assistant?
6. How often do you use it? and what purposes

After the questions, talk about their experience, what they feel when they use these devices, what are their concerns, what they feel the devices lack, let it be a fluid dialogue.

Questions: These questions are more precise, so they are asked after the first batch of questions and after the talk about how they feel about the devices

1. Do you connect home assistants to other smart devices? Which ones?
2. Does the device answer fast enough? Does it always understand you?
3. Where do you have the home assistant located? Do you change the location normally?
4. What are the most useful features of these devices for you?
5. Has it made any aspect of your life easier? If yes, which one?
6. Has it ever made you feel more productive in any way?
7. Have you ever wished for a feature this device doesn't have?
8. Have you ever had issues with it? What about privacy issues? Like hearing from you.
9. AFTER ANSWER, What would you think if it could use its camera to see (imagine that there is a camera on it)
10. Would it be better if it got context from seeing you with its camera? or watching to who is it talking to
11. Would you grade your home assistant? maybe from 1 to 10. IF LOW SCORE (Under 7) Why did you give that grade to it? IF HIGH SCORE (7 AND OVER) What are the highlights of this device?
12. What kind of value do you feel from this device?
13. What are your suggestions on how this device could improve?
14. Are you worried about your children's privacy with this device?

Temp question: which question do you wish to ask us that we missed?